



# Capterra as an Acquisition Channel

Eran Galperin



**GYMDESK**  
Formerly Martial Arts on Rails

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# Gym management software that frees up your time and helps you grow.

Simplified billing, enrollment, member management, and marketing features that help you grow your gym or martial arts school.

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Quick setup with  
no training required

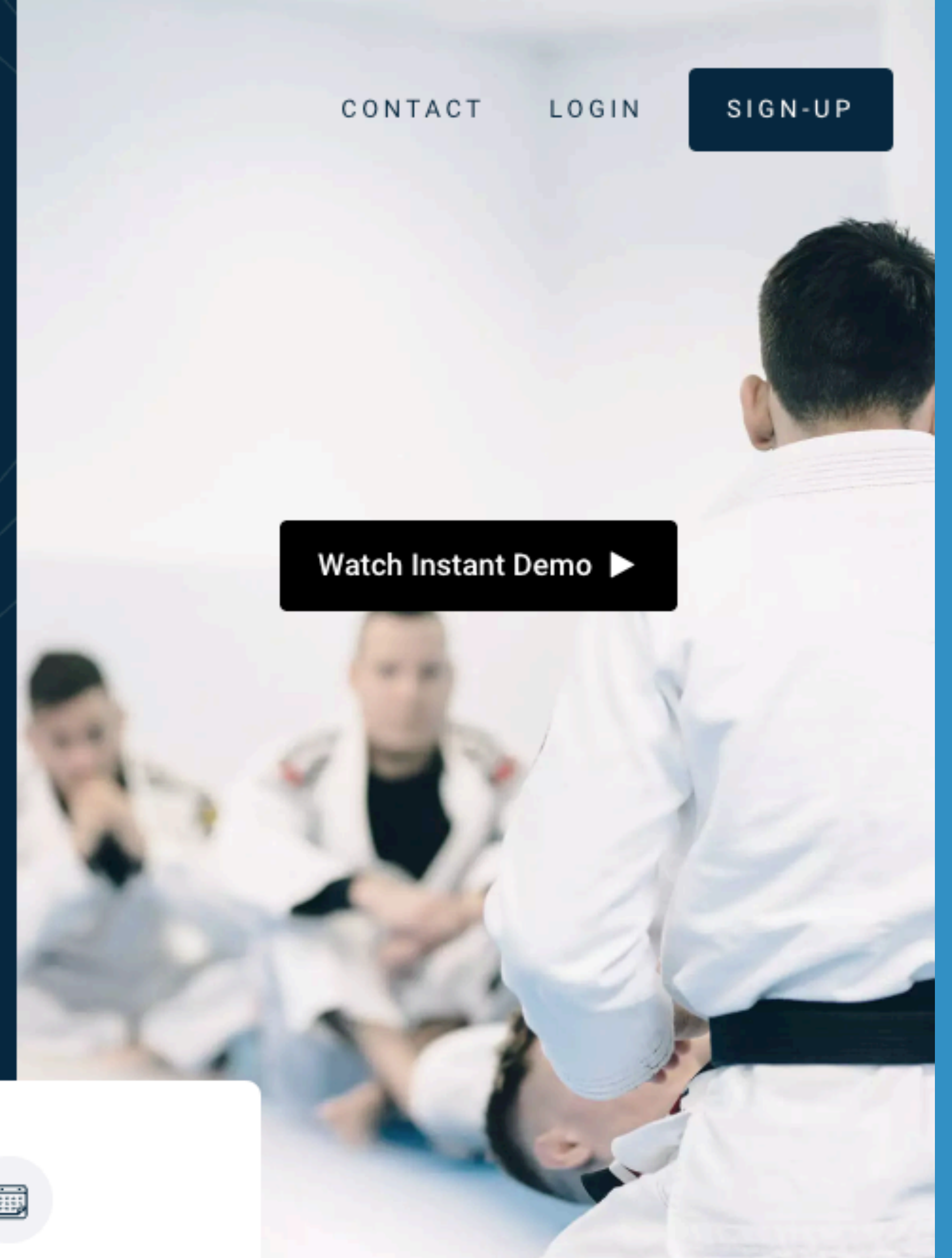


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customer support



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for 30 days

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# / Capterra helps you find the right software for your business

Find software, compare options, and read reviews

 What kind of software are you looking for?

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find software

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14K+  
Software profiles

1.2M+  
User reviews

1.5M+  
Monthly users



Explore tech solutions users trust

CRM Software

Highest rated

Recommended

Category Leaders

Ease of use

Value for money



## / Capterra helps you find the best software for your business

Find software, compare options, and get advice from real people.

What kind of software are you looking for?



### GET

Feel confident in your software choice with comprehensive research and expert advice.

Highest rated software

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# Get real advice from real people

With one-on-one help and personalized recommendations, we guide you to your top software options.

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### Take stress out of the search

Simplify your search. We'll help you narrow down software options in just a few minutes.



### Connect with an advisor

Chat with a software advisor and get personalized software recommendations via phone or email.



### Make a confident choice

Use research, insights and reviews to compare software and make the right choice for your needs.

<https://www.pcmag.com> › ... › Help Desk

## The Best Help Desk Software for 2022 - PCMag

The **Best Help Desk Software** for 2022 · Our Top 11 Picks · Zoho Desk · Freshdesk · HaloITSM · HappyFox · Vivantio · Freshservice · JIRA Service Management.

★★★★★ Rating: 4 · Review by Paul Ferrill · Free

Essential Help Desk Software... · Chatbots To The Rescue · Integrations: How Help Desks...

### People also ask

How do I choose a help desk software?



Which ticketing tool is best?



What kind of software is used in the service desk?



Does Microsoft have a service desk tool?



Feedback

<https://www.capterra.com> › help-desk-software

## Best Help Desk Software 2022 | Reviews of the ... - Capterra

What is the **best help desk software**? ServiceNow, Zendesk, and Zoho **Desk** are the **best help desk software** products based on user reviews and user popularity, ...

What is help desk software best for?



What is the best help desk software?



<https://www.zendesk.com> › help-desk-software

## 10 Best Help Desk Software Solutions for 2022 - Zendesk

HappyFox is a full-featured, cloud-based IT **help desk** solution designed for a variety of industries and team sizes. It includes all the essential features of a ...

<https://www.techradar.com> › Best › Software

## Best help desk software of 2022 - TechRadar

Sep 28, 2022 — The **best help desk software** of 2022 in full · 1. LiveChat · 2. RingCentral Contact Center · 3. SolarWinds Service Desk · 4. Freshdesk · 5. LiveAgent.

# Budget



# Help Desk Software

Use Capterra to find the best help desk software for your business. Compare product reviews and features, and learn from our [Customer Service Software Research](#).

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## Pricing Options

- ☐ Free
- ☐ Free Trial
- ☐ Monthly Subscription
- ☐ Annual Subscription
- ☐ One-Time License

## Features

- ☐ Activity Dashboard
- ☐ Alerts / Escalation
- ☐ Automated Routing
- ☐ Customer Database
- ☐ Customizable Branding
- ☐ Email Management
- ☐ Interaction Tracking

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## Deployment

- ☐ Cloud, SaaS, Web-Based
- ☐ Desktop Mac
- ☐ Desktop Windows
- ☐ Desktop Linux
- ☐ On-Premise Windows
- ☐ On-Premise Linux
- ☐ Desktop Chromebook

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## Users

- ☐ 1

Too Many Choices? Talk to a software expert.

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Freshdesk

By Freshworks

★★★★☆ 4.5 (2586)

TOP PERFORMER / 2022 [View the Capterra Shortlist](#)

Freshdesk is a cloud-based helpdesk system that offers powerful solutions for customer service. Freshdesk unifies conversations from email, phone, web, chat and social, and helps you resolve issues across channels effortlessly. With Freshdesk, you can also automate workflows, offer convenient self-service options, manage SLAs, and generate reports. Freshdesk is used by over 50,000 customers, including Bridgestone, HP, Harvard University and DHL. [Learn more about Freshdesk](#)

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Zendesk Suite

By Zendesk

★★★★☆ 4.4 (3173)

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Zendesk offers the industry leading customer service solution. On average, it increases customer satisfaction by 25% and agent productivity by 30% at any scale. All your customer interactions live in a single, dynamic interface with features like web widgets, pre-defined ticket responses, and a full customer history. Get up and running quickly, and expect to see results even faster. [Learn more about Zendesk Suite](#)

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# Gymdesk

by Gymdesk

★★★★★ 4.9 (101) [Write a Review!](#)

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## PRICE

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Starting From

**\$75.00** /month

Pricing Model:  
Other

- ✓ Yes, has free trial
- ✓ Yes, has free version

## REVIEWS

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**4.9** Overall  
★★★★★ 4.9 (101)

- Ease of Use ★ 4.7
- Customer Service ★ 4.9

## TOP FEATURES

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- Inventory Management ★ 5.0
- Class Scheduling ★ 5.0
- For Gyms ★ 5.0
- Group Scheduling ★ 5.0

## What is Gymdesk?

Sign up in less than 1 minute and start growing your yoga studio with modern yoga studio software. By combining a smooth, modern and intuitive experience with a rich portfolio of advanced features, Gymdesk truly takes the weight off your shoulders when it comes to managing your studio. Attendance tracking, booking, scheduling, billing, PoS & Marketing - you will have everything you need at hand. You & your team will notice the difference from day 1. Try 30 days for free!

## Featured In



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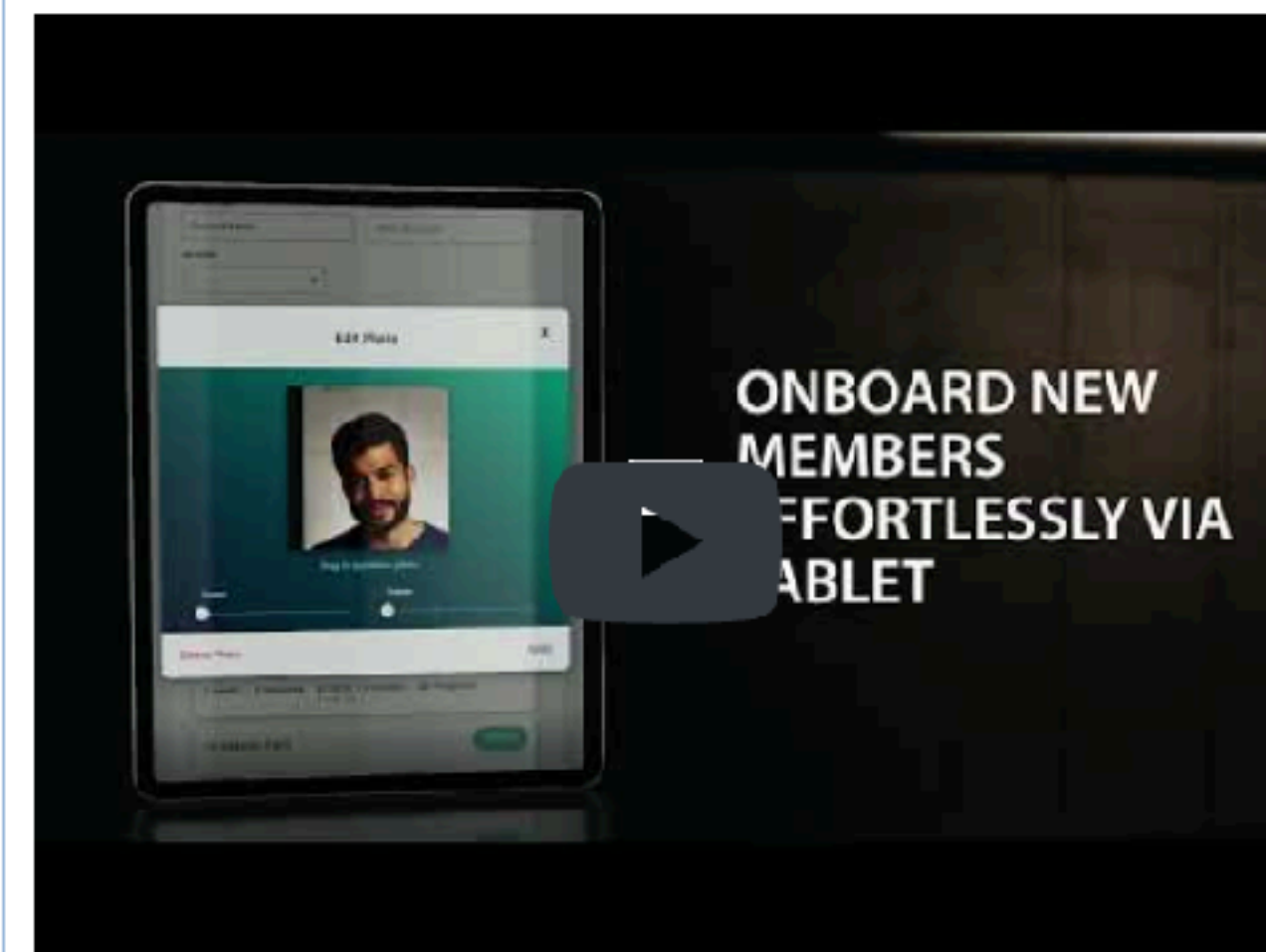
Fitness Software



EMERGING FAVORITE

Martial Arts Software

## Gymdesk Video and Images







## Gymdesk

by Gymdesk

★★★★★ 4.9 (101)

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### PRICE

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Starting From

**\$75.00** /month

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 Yes, has free trial

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### REVIEWS

[VIEW ALL](#)

**4.9** Overall  
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Ease of Use  4.7

Customer Service  4.9

### TOP FEATURES

Inventory Management

Class Scheduling

For Gyms

Group Scheduling



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## What is Gymdesk

Sign up in less than 10 minutes. A modern yoga studio management intuitive experience that truly takes the weight off your shoulders. Attendance tracking - you will have everything you need to make the difference from

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Entrepreneur  
Fitness



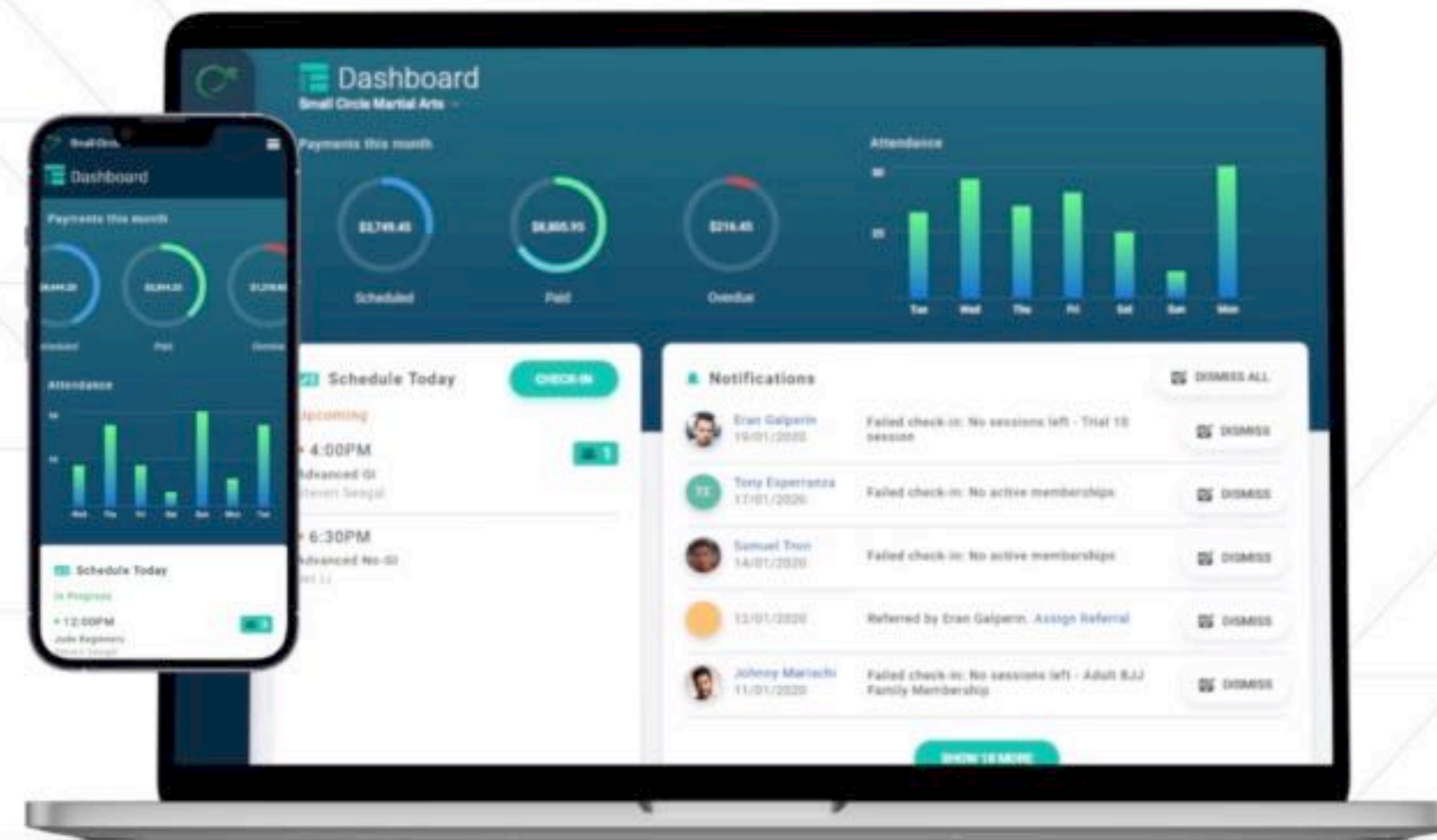
Entrepreneur  
Martial Arts



Entrepreneur  
Dance



A complete solution for managing your fitness or wellness business, in your back office and on the go

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## What is Gymdesk

Sign up in less than 10 minutes. No complicated forms or tedious data entry. Gymdesk is a modern yoga studio management system that truly takes the weight off your shoulders. Attendance tracking is a breeze – you will have everything you need to manage your studio the difference from the rest.

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Entrepreneur  
Fitness



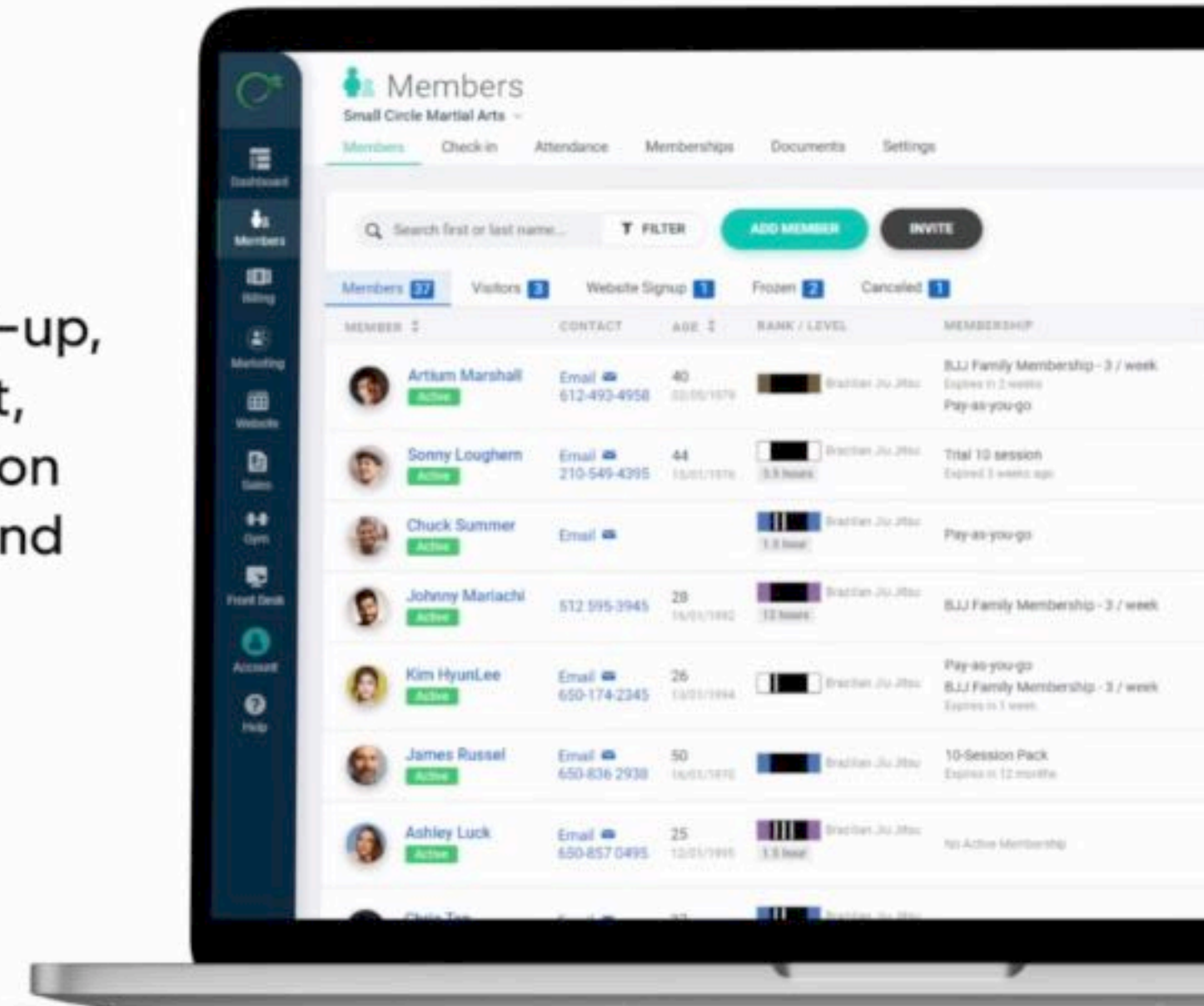
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Martial Arts



Entrepreneur  
Dance



Digital member sign-up, waiver management, membership set up, on demand reporting and much more

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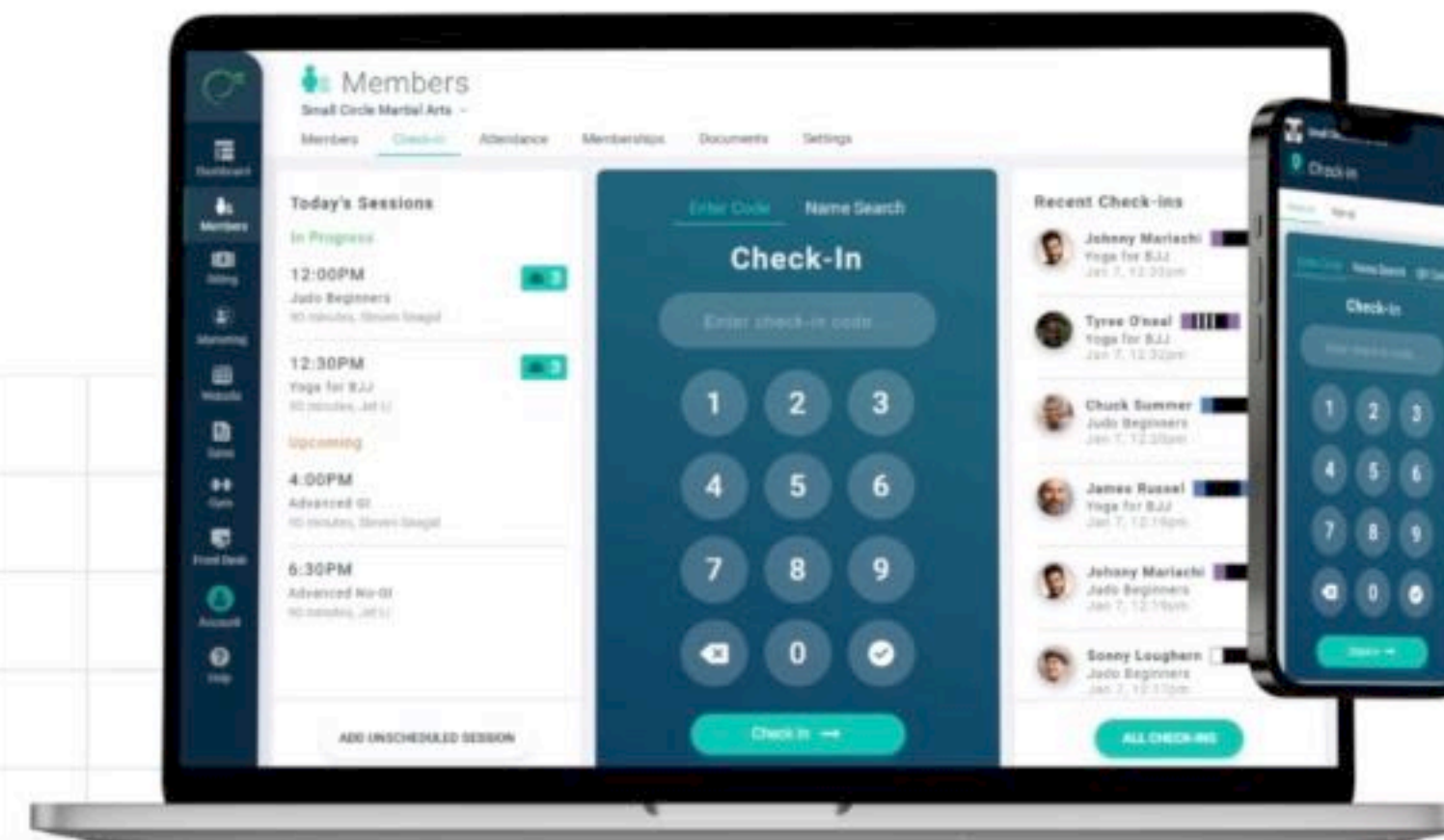
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Track attendance and member progress, ranks and skills, using a tablet, barcode scanner, online check-in and more.

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Martial Arts



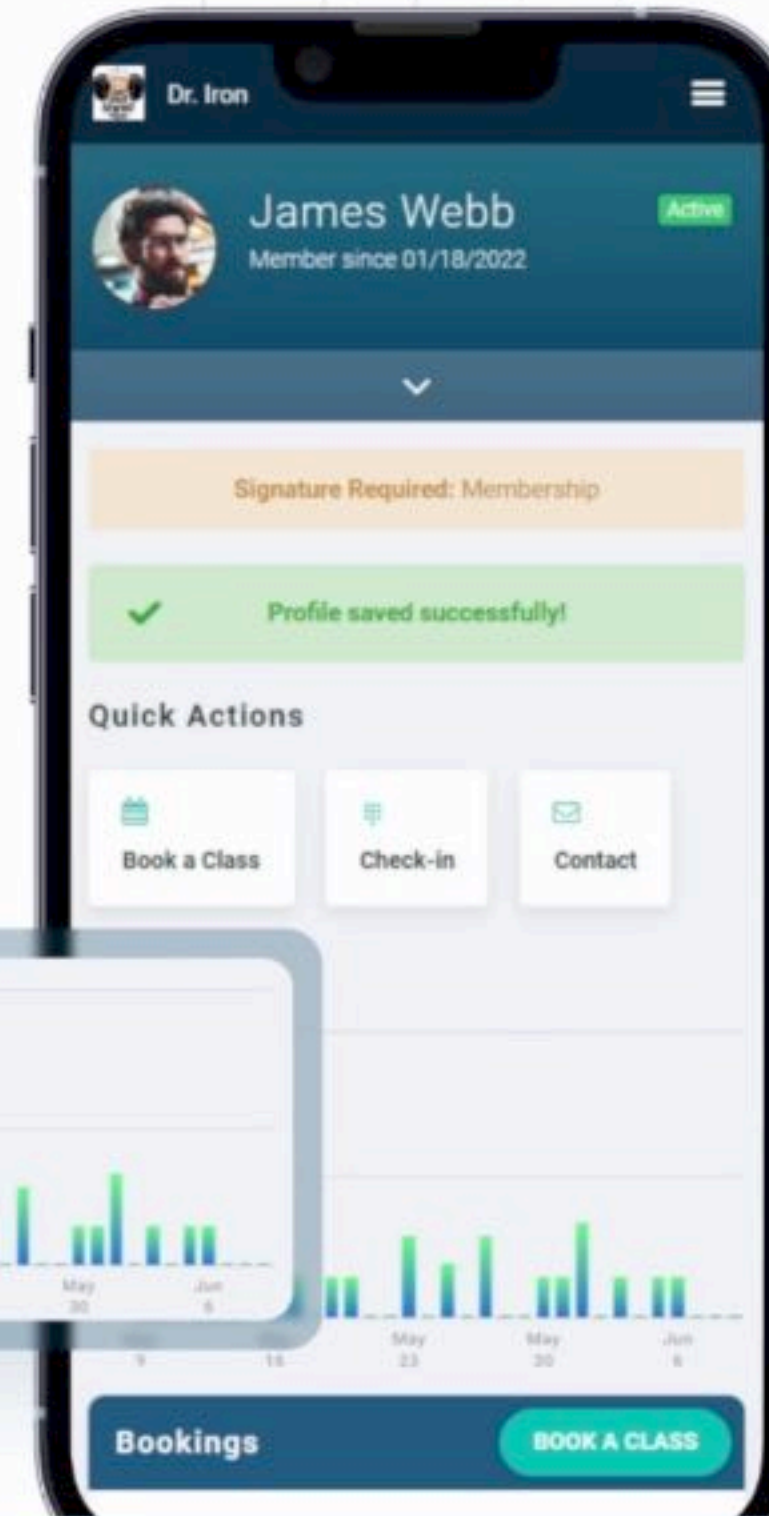
EM  
Dance



A self-service member portal reduces your administrative load



Gymdesk

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## What is Gymdesk

Sign up in less than 10 minutes and start using Gymdesk today. Gymdesk is a modern yoga studio management software that provides an intuitive experience and truly takes the weight off your shoulders. Attendance tracking - you will have everything you need to make the difference from a

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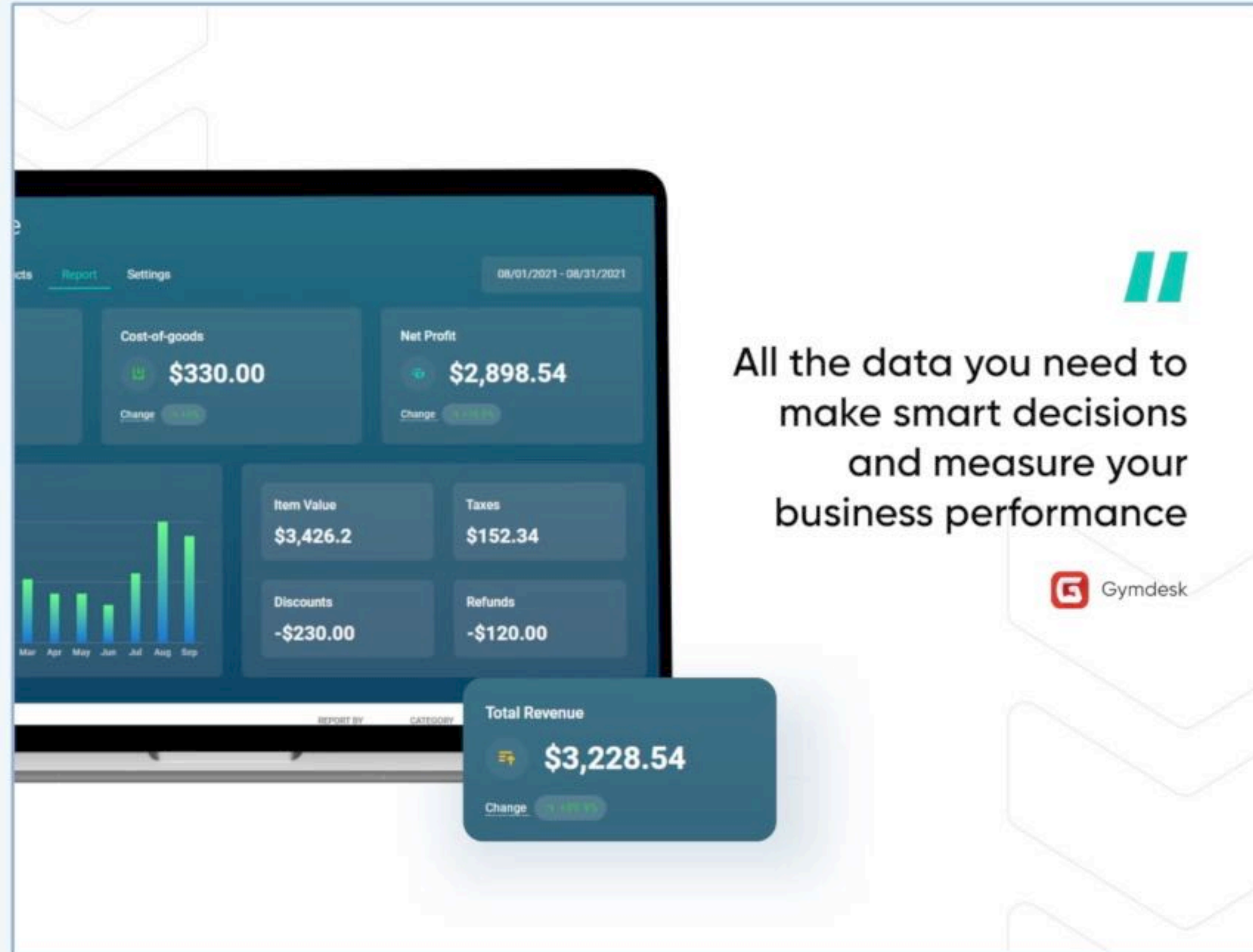
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Fitness



Entrepreneur  
Martial Arts



Entrepreneur  
Dance



All the data you need to make smart decisions and measure your business performance

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Fitness Software

**EMERGING FAVORITE**

Martial Arts Software

**EMERGING FAVORITE**

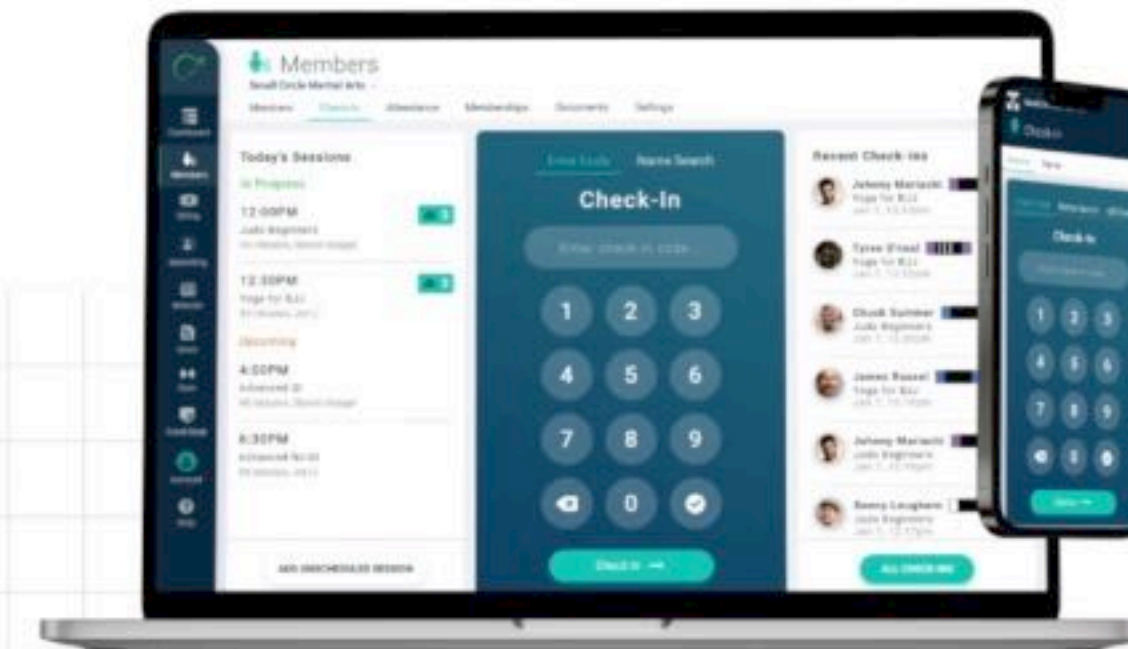
Dance Studio Software

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## Gymdesk Video and Images



Track attendance and member progress, ranks and skills, using a tablet, barcode scanner, online check-in and more.



Attendance tracking and check-in from any device



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